

# GENERAL CONTRACTING CONDITIONS FOR THE SERVICE SPANISH LEGAL ONLINE

## 1.- Definition of Service.

The service consist in the legal advising through e-mail, or post, by a Solicitor inscribed in one of the Official Lawyer Collage of Spain, who will supply the legal advice for the services included in the Clause 8.

## 2.- Definition of User.

It will be considered USER, with right of use of the legal advising services to the contracting party, but this last will be allowed to consult questions which could affect directly to his/her wife/husband, or partner who is living currently with the user, or to the children who are living with the user in the time of the query.

## 3.- Scope of use.

This service will be over cases which affect to the Spanish Law, and over Spanish territory, and over matters competence of the Spanish Courts. Exceptionally, a Solicitor may accept to solve a query with international scope. The service will be in English or in Spanish language.

## 4.- Identification.

For each query, the user will supply the information requested to SPANISH LEGAL ONLINE, which will be protected and non-revealed to third parties. This service is personal and untransferable.

## 5.- Contracting and way of payment.

To contract the services of Spanish Legal Online, the application form must be fulfilled, and sent by post to our offices. After that, the client will receive the Contracting Conditions, and the proper postal and e-mail address to place the queries.

The way of payment will be through direct debit, in the bank account chosen by the user.

Once Spanish Legal Online has checked that the payment is done, the user will be activated in the service.

## 6.- Duration of the service.

The extension of this contract will be 1 year as minimum, being extended yearly automatically if no cancelled by any of the parts at least one month before the year.

There is a maximum of 10 yearly queries, which cannot be accumulated in the next periods. If the client passes the limit of 10 queries, and wishes to renew the services, it will be allowed, paying the yearly fee.

## 7.- To Bring the case to Area Solicitors

The decision to bring the case to one of the collaborating Solicitors of the area will be always taken by Spanish Legal Online. At this point, the user must be informed, being entitled to accept the new Solicitor or to refuse him. In any case, the first consultancy for the new Solicitor will be free of charge. If the case arrives to the Courts, the Solicitor, Barrister, and Courts fees will not be included.

## 8.- Content of the service.

Any matter which could be included in the following areas of practice:

### Personal and civil situation.

Residence cards, NIE number, Padron, or any other civil Registry or situation which could affect to the personal and civil status.

**Residential Property/Conveyancing.** Leaseholds, purchase/sale, flats, pre-completion & post-completion matters, compensation for delay.

**Wills, Probate & Administration Intestacy,** right to bring a claim, inheritance tax, post-death variations, appointment of executors and trustees.

### Civil law

Legal Aid, choice of court, changes in civil procedure rules, statements of case, interlocutory matters.

### Commercial Law

Intellectual property, copyright, design rights, commercial leases, international sales agreements, Y2K legal liability.

### Family Law

Divorce, matrimonial home and lump sums, pre-marital agreements, domestic violence, child custody, unmarried family.

### Criminal Law

Arrests and searches, drink-driving, bail, violent crimes.

### Accidents, Automobile, and Insurances

## 11. Personal assistance in Solicitors of the area.

When Spanish Legal Online considers that, because the special consideration of the case, this must be dealt in person by a specialist Solicitor, it will offer to the User its COLLABORATING SOLICITORS COMPANY of the area in which the user has his property. The first consultancy to this Solicitor will be free.

## 12.- Answering of queries.

Queries will be answered by Spanish Legal Online in a maximum of 7 days, after the query's reception. But, in normal conditions, queries use to be answered in 3 days as maximum.

## 12.- Protection of personal information.

Personal data obtained by Spanish Legal Online will be protected and non-revealed to third parties. Users will authorise Spanish Legal Online to use these data in the case solution. Users can, at any time, cancel this authorization to Spanish Legal Online, and they can have access to them at their request.